Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.gainretainthrive.com and GRT Marketing and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to GRT Marketing include www.gainretainthrive.com and Retention Wizard LLC, doing business as GRT Marketing.

The GRT Marketing website provides business advisory, consulting, educational resources, and related services, including services that incorporate Human Design as a tool for self-awareness and business strategy.

By using the GRT Marketing website, you acknowledge the data practices described in this statement.

Collection of Your Personal Information

In order to better provide you with products and services offered, GRT Marketing may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Birth Date
- Birth Time
- Birth Location

Birth information may be collected through Human Design chart-generation tools or other forms and resources offered by GRT Marketing. This information is used to generate Human Design charts and may support personalized insights, educational resources, or advisory services.

If you purchase GRT Marketing's services, we collect billing and transaction information necessary to complete the purchase. Payment information may be collected and processed through third-party payment providers.

GRT Marketing may also collect demographic information, which may include your:

- Age
- Gender

We do not collect personal information about you unless you voluntarily provide it to us or it is collected automatically through your use of our website and services as described in this policy.

You may be required to provide certain personal information when you elect to use particular products or services. These may include:

(a) Registering for an account;

(b) Entering a sweepstakes or contest sponsored by us or one of our partners;

(c) Signing up for special offers from selected third parties;

(d) Sending us an email message directly or through an online contact form;

(e) Submitting payment information when ordering and purchasing products and services;

(f) Filling out surveys, questionnaires, intake forms, or other forms;

(g) Using Human Design chart-generation tools;

(h) Scheduling or participating in consulting, advisory, or educational sessions.

We may use your information to communicate with you in relation to services and products you have requested from us. We may also gather additional personal or non-personal information in the future, consistent with this Privacy Policy and applicable law.

Use of Your Personal Information

GRT Marketing collects and uses your personal information to operate and deliver the services you have requested.

This may include generating Human Design charts, providing personalized business insights, preparing for advisory sessions, reviewing client goals and progress, and developing business strategies and recommendations.

GRT Marketing may also use your personally identifiable information to inform you of other products or services available from GRT Marketing and its affiliates, subject to applicable law and your communication preferences.

Information collected through Human Design chart-generation tools is used for chart calculations and related services. GRT Marketing does not sell birth information or use it for unrelated marketing purposes without appropriate permission.

Human Design Chart Information

GRT Marketing offers Human Design chart-generation tools powered by Neutrino Platform, operated by BitStream LTD.

When using these tools, you may be asked to provide your name or email address, birth date, birth time, and birth location.

Birth information is used by Neutrino Platform solely to calculate, display, and store your Human Design chart and any reports you request. This information is saved within GRT Marketing's Neutrino account, allowing GRT Marketing to access your charts and reports.

Neutrino Platform has confirmed that birth information is not shared with third parties, sold, used for advertising or marketing purposes, or used to train AI models.

GRT Marketing may use your Human Design information to support personalized insights, educational resources, or advisory services. GRT Marketing does not sell birth information or use it for unrelated marketing purposes without appropriate permission.

You may contact GRT Marketing to request access to, correction of, or deletion of personal information we maintain about you, subject to applicable legal and operational requirements.

Information processed or stored by Neutrino Platform may also be subject to its own privacy practices and data rights procedures.

For additional information, please review the Neutrino Platform Privacy Policy at https://neutrinoplatform.com/privacy-policy.

Sharing Information with Third Parties

GRT Marketing does not sell, rent, or lease its customer lists to third parties.

GRT Marketing may share data with trusted partners to help perform statistical analysis, send email or postal mail, provide customer support, arrange for deliveries, or deliver requested products and services.

These providers may include website hosting platforms, payment processors, scheduling services, email platforms, Human Design chart-generation services, data storage providers, and recording or transcription technology providers.

Third-party service providers may process personal information as necessary to provide their services to GRT Marketing, subject to applicable agreements, legal requirements, and their own privacy practices.

GRT Marketing may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to:

(a) Conform to applicable law or comply with legal process served on GRT Marketing or the Site;

(b) Protect and defend the rights or property of GRT Marketing; and/or

(c) Act under exigent circumstances to protect the personal safety of users of GRT Marketing or the public.

Tracking User Behavior

GRT Marketing may keep track of the websites and pages our users visit within GRT Marketing in order to determine what services are the most popular.

This data may be used to improve website functionality, understand visitor interests, and deliver customized content and advertising to customers whose behavior indicates an interest in a particular subject area, subject to applicable law and available privacy choices.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by GRT Marketing.

This information can include your IP address, browser type, domain names, access times, device information, and referring website addresses.

This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the GRT Marketing website.

Use of Cookies

The GRT Marketing website may use "cookies" to help you personalize your online experience.

A cookie is a text file that is placed on your device by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer.

Cookies are uniquely assigned to you and can be read by the web server or service that issued them.

One of the primary purposes of cookies is to provide a convenience feature to save you time.

For example, if you personalize GRT Marketing pages or register with the GRT Marketing website or services, a cookie may help GRT Marketing recall specific information on subsequent visits.

This simplifies the process of recording your personal information, such as billing addresses, preferences, and other information you previously provided.

When you return to the same website, information you previously provided may be retrieved to help you use customized features.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer.

If you choose to decline cookies, you may not be able to fully experience the interactive features of the GRT Marketing services or websites you visit.

Links

This website contains links to other sites.

Please be aware that we are not responsible for the content or privacy practices of such other sites.

We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

This includes third-party tools or platforms accessed through or embedded within our website.

Security of Your Personal Information

GRT Marketing takes reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

GRT Marketing uses security measures that may include:

- SSL/TLS encryption for website communications.
- Access controls and security features provided by our technology and service providers.
- Reasonable administrative and technical safeguards appropriate to the information we maintain.

When personal information is transmitted to other websites or service providers, it may be protected through encryption and other security measures implemented by those providers.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information.

Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure.

As a result, while we strive to protect your personal information, you acknowledge that:

(a) There are security and privacy limitations inherent to the Internet that are beyond our control; and

(b) The security, integrity, and privacy of information exchanged between you and us through this Site cannot be absolutely guaranteed.

Data Retention

GRT Marketing retains personal information for as long as reasonably necessary to provide requested services, maintain business records, fulfill legal obligations, or support legitimate business operations.

Retention periods may vary depending on the type of information and the third-party technology used.

Information processed through third-party platforms, including Human Design chart-generation services and AI-powered transcription tools, may be subject to those providers' retention and deletion practices.

You may request deletion of personal information maintained by GRT Marketing as described below.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct applicable service providers to delete your personal information from their records, where required by law or applicable agreements.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise their right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or

- Otherwise use your personal information internally in a lawful manner that is compatible with the context in which you provided the information.

To request access to, correction of, or deletion of your personal information, please contact brea@gainretainthrive.com.

Children Under Thirteen

GRT Marketing does not knowingly collect personally identifiable information from children under the age of thirteen.

If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

If GRT Marketing becomes aware that it has collected personal information from a child under thirteen without appropriate authorization, we will take reasonable steps to delete that information.

E-mail Communications

From time to time, GRT Marketing may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communications.

If you would like to stop receiving marketing or promotional communications from GRT Marketing, you may unsubscribe by clicking the UNSUBSCRIBE link included in those emails.

You may continue to receive transactional or service-related communications necessary to fulfill purchases, appointments, or ongoing business relationships.

Voice/Video Communications

Video and phone conversations conducted as part of GRT Marketing's advisory, consulting, or research services may be recorded, transcribed, or summarized using third-party technology, including AI-powered tools.

These recordings, transcripts, and summaries may be used for note-taking, reference, analysis, identifying patterns, tracking progress, and providing personalized guidance.

Recording and transcription are optional and require the consent of all participants. Consent may be obtained through scheduling forms or other appropriate methods before recording begins.

Participants may decline recording or withdraw consent to future recording at any time. Declining consent will not prevent participation in advisory or consulting services.

Recordings, transcripts, and related notes may be processed and stored by third-party service providers.

They will not be shared publicly or used for marketing purposes without separate permission.

GRT Marketing takes reasonable measures to protect recordings and transcripts and manages them in accordance with its privacy practices.

Changes to This Statement

GRT Marketing reserves the right to change this Privacy Policy from time to time.

We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, placing a prominent notice on our website, and/or updating our published privacy information.

The most current version of this Privacy Policy will be available on our website with its effective date.

Your continued use of the website or services after changes are published may constitute acknowledgment of the updated policy, subject to applicable law. Where additional consent is required, GRT Marketing will seek that consent.

Contact Information

GRT Marketing welcomes your questions or comments regarding this Statement of Privacy.

If you believe that GRT Marketing has not adhered to this Statement, please contact:

GRT Marketing
20409 25th Ave NW, Shoreline, WA 98177

Email Address: brea@gainretainthrive.com

Telephone Number: 402-739-9577

Effective as of November 25, 2026